

Guide to Midland Photographers Online Ordering System – Anzac Terrace PS

Dear School Administrators and Parents,

We hope this email finds you well. We are pleased to announce that Midland Photographers now offers an online ordering system for your convenience. To ensure a smooth process, we have created a simple guide for you to follow.

Scan the QR code or go to <u>https://orders.midlandphotos.com.au/</u> to place your order. If your School isn't displayed in the 'Choose your School' section, please contact Midland Photographers on 9274 4767 or enquiries@midlandphotos.com.au



School Photography Dates: <u>Wednesday 11/10/23 (Main Day + Kindy Blue) & Thursday</u> <u>12/10/2023 (Kindy Gold + Catch Up Day)</u>

Online Ordering Availability: Our online ordering system is available <u>Tuesday 19/9/23 to Tuesday</u> <u>24/10/2023</u>

Sibling Photo Packages availability: These packages will be available to purchase online from 19th of September <u>up to</u> 2 business days before the 1st photography date. If you have missed out, please contact Midland Photographers.

Payment Options: Our online ordering system accepts most Visa & Mastercards, excluding American Express & Diners cards.

Credit Card Details: All credit card details must be manually typed, not pre-filled, for the payment to go through.

Order Confirmation: Please note that we will only receive your order once you have attempted to pay. If you don't complete your payment, we won't be able to see your order. Once payment has gone through you will receive a confirmation email.

Technical Issues: If you run into any issues while using our online ordering system, please call our office at 9274 4767. We will be able to help resolve your issue over the phone.

Online Exclusive Products: We also offer exclusive digital downloads that are available only through our online ordering system.

We hope this guide has been helpful. If you have any questions or concerns, please do not hesitate to contact us either on 9274 4767 or through email – enquiries@midlandphotos.com.au

Thank you for choosing Midland Photographers.

Best regards, Courtney Bowra – Studio Manager Midland Photographers